

EXHIBIT 11

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EXHIBIT 11

SURVEY

Please answer the following questions by circling YES or NO:

1. Did you search through an internet search engine for "binder and binder", "binder & binder" or "binder" ? ☒ YES ☐ NO

2. Did you believe that you had clicked on a link, as a result of the search, which took you to Binder and Binder's website or a website associated with Binder and Binder? ☒ YES ☐ NO

3. At the time you filled out the online submission form, did you believe that you were submitting the form to Binder and Binder or someone associated with Binder and Binder? ☒ YES ☐ NO

4. Did you retain any advocate as a result of your internet search? YES ☒ NO

If YES, did you retain Disability Group, Inc.? YES ☐ NO

Did you believe you had retained Binder and Binder or someone associated with Binder and Binder? YES ☐ NO

5. Were you ever told by the advocate that the advocate you had retained was Binder and Binder or was somehow associated with Binder and Binder? ☒ YES ☐ NO

If YES, what were you told? That they were returning my call and they were "Binder + Binder"

Please provide us with any additional comments you may have: The lady said she couldn't help me

Name: Cynda Boileau

Address: 71 Hayes Ave
So Burlington, VT 05403

In order to protect your privacy, we will not contact you by telephone unless you give us permission to. If we may contact you by telephone, please provide us with your telephone number: 802-863-3214

Galgano & Associates, PLLC, 20 W. Park Ave., Suite 204, Long Beach, NY 11561

SURVEY

Please answer the following questions by circling YES or NO:

1. Did you search through an internet search engine for "binder and binder", "binder & binder" or "binder" ? ☒ YES ☐ NO
2. Did you believe that you had clicked on a link, as a result of the search, which took you to Binder and Binder's website or a website associated with Binder and Binder? ☒ YES ☐ NO
3. At the time you filled out the online submission form, did you believe that you were submitting the form to Binder and Binder or someone associated with Binder and Binder? ☒ YES ☐ NO
4. Did you retain any advocate as a result of your internet search? ☒ YES ☐ NO
If YES, did you retain Disability Group, Inc.? ☒ YES ☐ NO
Did you believe you had retained Binder and Binder or someone associated with Binder and Binder? ☒ YES ☐ NO
5. Were you ever told by the advocate that the advocate you had retained was Binder and Binder or was somehow associated with Binder and Binder? YES ☒ NO

If YES, what were you told? _____

Please provide us with any additional comments you may have: _____

I simply assumed I was dealing with Binder & Binder and Disability Group was the name they used.

Name: *Mary Ann Addington*

Address: *4702 72nd St E*

Tacoma, WA 98443

In order to protect your privacy, we will not contact you by telephone unless you give us permission to. If we may contact you by telephone, please provide us with your telephone number: *(253) 536-1642 or (253) 380-8957*

Galgano & Associates, PLLC, 20 W. Park Ave., Suite 204, Long Beach, NY 11561

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BB00701

SURVEY

Please answer the following questions by circling YES or NO:

1. Did you search through an internet search engine for "binder and binder", "binder & binder" or "binder" ? ☒ YES ☐ NO
2. Did you believe that you had clicked on a link, as a result of the search, which took you to Binder and Binder's website or a website associated with Binder and Binder? ☒ YES ☐ NO
3. At the time you filled out the online submission form, did you believe that you were submitting the form to Binder and Binder or someone associated with Binder and Binder? ☒ YES ☐ NO
4. Did you retain any advocate as a result of your internet search? ☒ YES ☐ NO
If YES, did you retain Disability Group, Inc.? ☒ YES ☐ NO
Did you believe you had retained Binder and Binder or someone associated with Binder and Binder? ☒ YES ☐ NO
5. Were you ever told by the advocate that the advocate you had retained was Binder and Binder or was somehow associated with Binder and Binder? YES ☒ NO

If YES, what were you told? _____

Please provide us with any additional comments you may have: DIDN'T REALIZE
THAT THE DISABILITY GROUP I WAS DEALING WITH WASN'T BINDER & BINDER
UNTIL I RECEIVED THEIR PACKAGE. AT THAT TIME I CALLED THE TELEPHONE NUMBER
FOR BINDER & BINDER.

Name: ARTHUR ELLIS JR

Address: 1419 VINEYARD DRIVE BRANDON FL 33510

In order to protect your privacy, we will not contact you by telephone unless you give us permission to. If we may contact you by telephone, please provide us with your telephone number: _____

Galgano & Associates, PLLC, 20 W. Park Ave., Suite 204, Long Beach, NY 11561

SURVEY

Please answer the following questions by circling YES or NO:

1. Did you search through an internet search engine for "binder and binder", "binder & binder" or "binder" ? YES ☒ NO ☒
2. Did you believe that you had clicked on a link, as a result of the search, which took you to Binder and Binder's website or a website associated with Binder and Binder? YES ☒ NO ☐
3. At the time you filled out the online submission form, did you believe that you were submitting the form to Binder and Binder or someone associated with Binder and Binder? YES ☒ NO ☐
4. Did you retain any advocate as a result of your internet search? YES ☒ NO ☐
If YES, did you retain Disability Group, Inc.? YES ☒ NO ☐
Did you believe you had retained Binder and Binder or someone associated with Binder and Binder? YES ☐ NO ☐ I don't know
5. Were you ever told by the advocate that the advocate you had retained was Binder and Binder or was somehow associated with Binder and Binder? YES ☐ NO ☒

If YES, what were you told?

"Disability Group"

Please provide us with any additional comments you may have:

N/A

Name:

DAWN PALLARD

Address:

15740 N. 83RD AVE. Apt # 1129

In order to protect your privacy, we will not contact you by telephone unless you give us permission to. If we may contact you by telephone, please provide us with your telephone number: 602 9519596

Galgano & Associates, PLLC, 20 W. Park Ave., Suite 204, Long Beach, NY 11561

SURVEY

Please answer the following questions by circling YES or NO:

1. Did you search through an internet search engine for "binder and binder", "binder & binder" or "binder" ? ☒ YES ☐ NO
2. Did you believe that you had clicked on a link, as a result of the search, which took you to Binder and Binder's website or a website associated with Binder and Binder? ☒ YES ☐ NO
3. At the time you filled out the online submission form, did you believe that you were submitting the form to Binder and Binder or someone associated with Binder and Binder? ☒ YES ☐ NO
4. Did you retain any advocate as a result of your internet search? ☒ YES ☐ NO
If YES, did you retain Disability Group, Inc.? ☒ YES ☐ NO
Did you believe you had retained Binder and Binder or someone associated with Binder and Binder? ☒ YES ☐ NO
5. Were you ever told by the advocate that the advocate you had retained was Binder and Binder or was somehow associated with Binder and Binder? ☒ YES ☐ NO

If YES, what were you told? _____

Please provide us with any additional comments you may have: *after the initial contact & an overflow of paperwork, their service was sub-par. I discontinued the association & completed my appeal*

Name: *Barbara Williams*
Address: *410 Amber Ln.*
Altoona, Pa 15115

In order to protect your privacy, we will not contact you by telephone unless you give us permission to. If we may contact you by telephone, please provide us with your telephone number: _____

Galgano & Associates, PLLC, 20 W. Park Ave., Suite 204, Long Beach, NY 11561

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BB000714

SURVEY

Please answer the following questions by circling YES or NO:

1. Did you search through an internet search engine for "binder and binder", "binder & binder" or "binder" ? YES NO
2. Did you believe that you had clicked on a link, as a result of the search, which took you to Binder and Binder's website or a website associated with Binder and Binder? YES NO
3. At the time you filled out the online submission form, did you believe that you were submitting the form to Binder and Binder or someone associated with Binder and Binder? YES NO
4. Did you retain any advocate as a result of your internet search? YES NO
If YES, did you retain Disability Group, Inc.? YES NO
Did you believe you had retained Binder and Binder or someone associated with Binder and Binder? YES NO
5. Were you ever told by the advocate that the advocate you had retained was Binder and Binder or was somehow associated with Binder and Binder? YES NO

If YES, what were you told? _____

Please provide us with any additional comments you may have: _____

Name: Jessamine V. Gandel

Address: 11611 S. Highland Ave #B

Fullerton CA 92832

In order to protect your privacy, we will not contact you by telephone unless you give us permission to. If we may contact you by telephone, please provide us with your telephone number: _____

Galgano & Associates, PLLC, 20 W. Park Ave., Suite 204, Long Beach, NY 11561

SURVEY

Please answer the following questions by circling YES or NO:

1. Did you search through an internet search engine for "binder and binder", "binder & binder" or "binder" ? ☒ YES ☐ NO

2. Did you believe that you had clicked on a link, as a result of the search, which took you to Binder and Binder's website or a website associated with Binder and Binder? ☒ YES ☐ NO

3. At the time you filled out the online submission form, did you believe that you were submitting the form to Binder and Binder or someone associated with Binder and Binder? ☒ YES ☐ NO

4. Did you retain any advocate as a result of your internet search? YES ☒ NO

If YES, did you retain Disability Group, Inc.? YES ☒ NO

Did you believe you had retained Binder and Binder or someone associated with Binder and Binder? ☒ YES ☐ NO

5. Were you ever told by the advocate that the advocate you had retained was Binder and Binder or was somehow associated with Binder and Binder? ☒ YES ☐ NO

If YES, what were you told? Don't ~~Remember~~ Remember, but I felt maybe Disability ^{Group} handled claims for Binder and Binder.

Please provide us with any additional comments you may have: Something didn't feel right about the company. Tried to get information on company, checked with Better Business Bureau, things just didn't match up.

Name: MAMONI M. Trotter Jr

Address: 622 Rush St.
South Bend, IN 46601

In order to protect your privacy, we will not contact you by telephone unless you give us permission to. If we may contact you by telephone, please provide us with your telephone number: 574 256-0690

Galgano & Associates, PLLC, 20 W. Park Ave., Suite 204, Long Beach, NY 11561

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BB00710

SURVEY

Please answer the following questions by circling YES or NO:

1. Did you search through an internet search engine for "binder YES NO and binder", "binder & binder" or "binder" ?
2. Did you believe that you had clicked on a link, as a result of the YES NO search, which took you to Binder and Binder's website or a website associated with Binder and Binder?
3. At the time you filled out the online submission form, did you YES NO believe that you were submitting the form to Binder and Binder or someone associated with Binder and Binder?
4. Did you retain any advocate as a result of your internet search? YES NO
If YES, did you retain Disability Group, Inc.? YES NO
Did you believe you had retained Binder and Binder or someone YES NO associated with Binder and Binder?
5. Were you ever told by the advocate that the advocate you had YES NO retained was Binder and Binder or was somehow associated with Binder and Binder?

If YES, what were you told? _____

Please provide us with any additional comments you may have: _____

Name: _____

Address: _____

In order to protect your privacy, we will not contact you by telephone unless you give us permission to. If we may contact you by telephone, please provide us with your telephone number: _____

Galgano & Associates, PLLC, 20 W. Park Ave., Suite 204, Long Beach, NY 11561

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SURVEY

Please answer the following questions by circling YES or NO:

1. Did you search through an internet search engine for "binder and binder", "binder & binder" or "binder" ? ☒ YES ☐ NO

2. Did you believe that you had clicked on a link, as a result of the search, which took you to Binder and Binder's website or a website associated with Binder and Binder? ☒ YES ☐ NO

3. At the time you filled out the online submission form, did you believe that you were submitting the form to Binder and Binder or someone associated with Binder and Binder? ☒ YES ☐ NO

4. Did you retain any advocate as a result of your internet search? ☒ YES ☐ NO

If YES, did you retain Disability Group, Inc.? ☒ YES ☐ NO

Did you believe you had retained Binder and Binder or someone associated with Binder and Binder? ☒ YES ☐ NO

5. Were you ever told by the advocate that the advocate you had retained was Binder and Binder or was somehow associated with Binder and Binder? YES ☒ NO

If YES, what were you told? _____

Please provide us with any additional comments you may have: I don't believe
They stated Direct Affiliation, I was Led To infer
an affiliation, That "Disability Group" was a subset
of Binder + Binder
or division
of;

Name: Herb Battell

Address: Po Box 872, Darrington Wa. 98241

In order to protect your privacy, we will not contact you by telephone unless you give us permission to. If we may contact you by telephone, please provide us with your telephone number: 360 - 436 - 1491

Galgano & Associates, PLLC, 20 W. Park Ave., Suite 204, Long Beach, NY 11561

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BB000708

SURVEY

Please answer the following questions by circling YES or NO:

1. Did you search through an internet search engine for "binder and binder", "binder & binder" or "binder" ? YES NO
2. Did you believe that you had clicked on a link, as a result of the search, which took you to Binder and Binder's website or a website associated with Binder and Binder? YES NO
3. At the time you filled out the online submission form, did you believe that you were submitting the form to Binder and Binder or someone associated with Binder and Binder? YES NO
4. Did you retain any advocate as a result of your internet search? YES NO
If YES, did you retain Disability Group, Inc.? YES NO
Did you believe you had retained Binder and Binder or someone associated with Binder and Binder? YES NO
5. Were you ever told by the advocate that the advocate you had retained was Binder and Binder or was somehow associated with Binder and Binder? YES NO

If YES, what were you told? _____

Please provide us with any additional comments you may have: A representative from Binder & Binder responded to an e-mail I sent in regards to getting my job back after losing it due to disability. The firm was unable to help, and I am still disabled.
Name: Terry GORDO

Address: 8785 Greer way
Valley Springs, Ca, 95252

In order to protect your privacy, we will not contact you by telephone unless you give us permission to. If we may contact you by telephone, please provide us with your telephone number: 209-786-7849

Galgano & Associates, PLLC, 20 W. Park Ave., Suite 204, Long Beach, NY 11561

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BB00706

SURVEY

Please answer the following questions by circling YES or NO:

1. Did you search through an internet search engine for "binder and binder", "binder & binder" or "binder" ? ☒ YES ☐ NO
2. Did you believe that you had clicked on a link, as a result of the search, which took you to Binder and Binder's website or a website associated with Binder and Binder? ☒ YES ☐ NO
3. At the time you filled out the online submission form, did you believe that you were submitting the form to Binder and Binder or someone associated with Binder and Binder? ☒ YES ☐ NO
4. Did you retain any advocate as a result of your internet search? YES ☒ NO
If YES, did you retain Disability Group, Inc.? YES ☐ NO
Did you believe you had retained Binder and Binder or someone associated with Binder and Binder? YES ☐ NO
5. Were you ever told by the advocate that the advocate you had retained was Binder and Binder or was somehow associated with Binder and Binder? ☒ YES ☐ NO

If YES, what were you told? see attached

Please provide us with any additional comments you may have: _____

Name: IRIS GILDFADEN

Address: 340 W. 28th St. Apt. 12A

NY 10001

In order to protect your privacy, we will not contact you by telephone unless you give us permission to. If we may contact you by telephone, please provide us with your telephone number: 212 629 5937

Galgano & Associates, PLLC, 20 W. Park Ave., Suite 204, Long Beach, NY 11561

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BB00703

This was quite a while ago but I specifically searched for Binder and Binder and Disability Group came up. When I called, I must have said I found them on the internet under Binder & Binder. I don't remember if I asked if this was Binder & Binder as I was surprised when I heard Disability Group, but I thought it was a division of the Binder & Binder firm. If not, I would not have gone further. As Binder & Binder was highly recommended by a friend.

Can't remember what conversation was so I would approve of their sending the forms. I filled out the forms and saw the return was to the Disability Group in CA. As my friend who told me to sit down in person with an atty from B & B, I mentioned to atty. at the Disability Group that I wanted to speak with someone in the NY office. He said it wasn't necessary and to fill out the form. I asked what about my going to a hearing. I wanted to know I had someone with me and he said they would send someone to NY. I didn't retain them and called Binder & Binder in NY and went there directly. It was then I knew something wasn't right and they were using the Binder and Binder name on the internet to get clients.

Iris Goldfaden

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338
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XXXXX

BB000704

Thomas M. Galgano

From: <dkmichael@pngusa.net>
To: <tmgalgano@rcn.com>
Sent: Wednesday, May 14, 2008 4:27 PM
Subject: Re: Harry J. Binder, et al. v. Disability Group Inc. and Ronald Miller, CV 07-02760-GHK(SSx) Survey

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> Dear Mr. Michael:
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> We are writing to you to ask for
> your assistance. We are the attorneys for
> Harry J. Binder and Charles E. Binder and
> their company, Binder & Binder. Binder &
> Binder assists individuals in obtaining
> social security disability benefits. We
> represent them in a trademark infringement
> action Harry J. Binder, et al. v. Disability
> Group Inc. and Ronald Miller, CV
> 07-02760-GHK(SSx).
>
>
>

> We have been informed by
> Disability Group, Inc. that within the time
> period of March to November of 2006, you
> conducted an online search through Google
> including the words "obinder and binder" ,
> "obinder & binder" , or "obinder" and
> then submitted an online intake form at the
> website you were directed to: either
> www.disabilitygroup.com,
> www.socialsecuritydisability411.com or
> www.socialsecuritydisabilityhelpcenter.com.
>
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> Binder and Binder believes that Disability
> Group, Inc. improperly purchased keywords
> from Google which contained the Binder and
> Binder name to trigger their own ads to
> appear when a person was searching for Binder
> and Binder. The suit also alleges that
> Disability Group used the name "oBinder and
> Binder" as a heading in their own ads
> within Google to link to their website.

XXXXXer and Binder has alleged that these

XXXXX
XXXXX

BB 01411

000422

5/14/2008

5/14/200

> Please reply to our email by answering the
> following questions by typing an X on the
> line in front of the answer YES or NO:

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>
> 1. Did you search through an internet
> search engine for "binder and binder" ,
> "binder & binder" or "binder" ?
> ☒ YES ☐ NO

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> 2. Did you believe that you had clicked on
> a link, as a result of the search, which took
> you to Binder and Binder's website or a
> website associated with Binder and Binder?
> ☒ YES ☐ NO

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> 3. At the time you filled out the online
> submission form, did you believe that you
> were submitting the form to Binder and Binder
> or someone associated with Binder and
> Binder? ☒ YES ☐ NO

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> 4. Did you retain any advocate as a result
> of your internet search? ☐ YES ☒ NO

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> If YES, did you retain Disability Group,
> Inc.? ☐ YES ☐ NO

>
>
>
> Did you believe you had retained Binder and
> Binder or someone associated with Binder and
> Binder? ☒ YES ☐ NO

>
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>
> 5. Were you ever told by the advocate that
> the advocate you had retained was Binder and
> Binder or was somehow associated with Binder
> and Binder?

BB 01413

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> XXXX
> 341 YES, what were you told?
> XXXXX
> XXXXX

000424

5/14/2008

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> Please provide us with any additional
> comments you may have: We were in our last appeal and wanted to reach
Binder & Binder for their help. We thought someone from that group
was calling from California and didn't want that rep., we wanted one
closer. At the time we thought Binder & Binder didn't want bothered
with us so a smaller group was put on our case. We had heard good
things from someone who has been with Binder & Binder and wanted them.

>
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>
> Name: David G. Michael
>
> Address: 39251 State Route 39, Salineville OH 43945
>
>
>

> In order to protect your privacy, we will not
> contact you by telephone unless you give us
> permission to. If we may contact you by
> telephone, please provide us with your
> telephone number: 330-532-0024 We would still like to talk to a rep.
from Binder & Binder. We feel we still need help.

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> Thomas M. Galgano, Esq.
> Galgano & Associates, PLLC
> 20 W. Park Avenue, Suite 204
> Long Beach, NY 11561
> Phone: 516-431-1177
> Fax: 516-431-1127
> e-mail: tmgalgano@rcn.com
>
>

BB 01414

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5/14/20

Thomas M. Galgano

From: <ksellars@earthlink.net>
To: <tmgalgano@rcn.com>
Sent: Friday, April 18, 2008 12:18 PM
Subject: RE: Harry J. Binder, et al. v. Disability Group Inc. and Ronald Miller, CV 07-02760-GHK(SSx)Survey

----- Original Message -----

From:
To: ksellars@earthlink.net
Sent: 4/17/2008 4:12:12 PM
Subject: Harry J. Binder, et al. v. Disability Group Inc. and Ronald Miller, CV 07-02760-GHK(SSx)Survey

Dear Ms. Funk Sellars:

We are writing to you to ask for your assistance. We are the attorneys for Harry J. Binder and Charles E. Binder and their company, Binder & Binder. Binder & Binder assists individuals in obtaining social security disability benefits. We represent them in a trademark infringement action *Harry J. Binder, et al. v. Disability Group Inc. and Ronald Miller*, CV 07-02760-GHK(SSx).

We have been informed by Disability Group, Inc. that within the time period of March to November of 2006, you conducted an online search through Google including the words "binder" , "binder & binder" , or "binder" and then submitted an online intake form at the website you were directed to: either www.disabilitygroup.com, www.socialsecuritydisability411.com or www.socialsecuritydisabilityhelpcenter.com.

Binder and Binder believes that Disability Group, Inc. improperly purchased keywords from Google which contained the Binder and Binder name to trigger their own ads to appear when a person was searching for Binder and Binder. The suit also alleges that Disability Group used the name "Binder and Binder" as a heading in their own ads within Google to link to their website. Binder and Binder has alleged that these actions have confused potential customers and led them unknowingly to Disability Group's website when the customers were actually searching for Binder and Binder.

We understand that you submitted an online inquiry form to Disability Group during the time period in question and would like to find out if you were misled by these Google ads. We would appreciate it if you could take two minutes of your time to complete the survey below and reply to our email with your answers.

Thank you in advance for your time and assistance.

Sincerely yours,

GALGANO & ASSOCIATES, PLLC

Thomas M. Galgano, Esq.
Galgano & Associates, PLLC
20 W. Park Avenue, Suite 204
Long Beach, NY 11561
Phone: 516-431-1177
Fax: 516-431-1127
e-mail: tmgalgano@rcn.com

SURVEY
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XXXXX

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4/18/2008

Please reply to our email by answering the following questions by typing an X on the line in front of the answer YES or NO:

1. Did you search through an internet search engine for "binder and binder" , "binder & binder" or "binder" ? ☒ YES ☐ NO
2. Did you believe that you had clicked on a link, as a result of the search, which took you to Binder and Binder's website or a website associated with Binder and Binder? ☒ YES ☐ NO
3. At the time you filled out the online submission form, did you believe that you were submitting the form to Binder and Binder or someone associated with Binder and Binder? ☒ YES ☐ NO
4. Did you retain any advocate as a result of your internet search? ☒ YES ☐ NO

If YES, did you retain Disability Group, Inc.? ☒ YES ☐ NO

Did you believe you had retained Binder and Binder or someone associated with Binder and Binder? ☒ YES ☐ NO

5. Were you ever told by the advocate that the advocate you had retained was Binder and Binder or was somehow associated with Binder and Binder? I don't think so.

If YES, what were you told?

Please provide us with any additional comments you may have: I didn't understand why I was having so much trouble getting approved with the medical evidence I provided. I did move from TX to Ohio out of necessity. However, Ohio has been good to me and I've managed to get a hip replacement which has made me much better and I don't think I will be needing disability now.

Name: Karen Funk Sellars

Address: 182 S. 20th St. Columbus, Ohio 43205

In order to protect your privacy, we will not contact you by telephone unless you give us permission to. If we may contact you by telephone, please provide us with your telephone number: Email is fine. I am recovering from the surgery and would prefer email.

Thomas M. Galgano, Esq.
Galgano & Associates, PLLC
20 W. Park Avenue, Suite 204
Long Beach, NY 11561
Phone: 516-431-1177
Fax: 516-431-1127
e-mail: tmgalgano@rcn.com

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BB 01133
000427

4/18/2008

Thomas M. Galgano

From: "ROBIN OBANNON" <rwobannon@yahoo.com>
To: <tmgalgano@rcn.com>
Sent: Thursday, April 17, 2008 8:12 PM
Subject: Re: Harry J. Binder, et al. v. Disability Group Inc. and Ronald Miller, CV 07-02760-GHK(SSx) Survey

Robin W. O'Bannon

"On your journey to the top, get out of your own way..."

----- Original Message -----

From: "tmgalgano@rcn.com" <tmgalgano@rcn.com>
To: rwobannon@yahoo.com
Sent: Thursday, April 17, 2008 11:24:46 AM
Subject: Harry J. Binder, et al. v. Disability Group Inc. and Ronald Miller, CV 07-02760-GHK(SSx) Survey

Dear Mr. O'Bannon:

We are writing to you to ask for your assistance. We are the attorneys for Harry J. Binder and Charles E. Binder and their company, Binder & Binder. Binder & Binder assists individuals in obtaining social security disability benefits. We represent them in a trademark infringement action *Harry J. Binder, et al. v. Disability Group Inc. and Ronald Miller, CV 07-02760-GHK(SSx)*.

We have been informed by Disability Group, Inc. that within the time period of March to November of 2006, you conducted an online search through Google including the words "binder and binder", "binder & binder", or "binder" and then submitted an online intake form at the website you were directed to: either www.disabilitygroup.com, www.socialsecuritydisability411.com or www.socialsecuritydisabilityhelpcenter.com.

Binder and Binder believes that Disability Group, Inc. improperly purchased keywords from Google which contained the Binder and Binder name to trigger their own ads to appear when a person was searching for Binder and Binder. The suit also alleges that Disability Group used the name "Binder and Binder" as a heading in their own ads within Google to link to their website. Binder and Binder has alleged that these actions have confused potential customers and led them unknowingly to Disability Group's website when the customers were actually searching for Binder and Binder.

We understand that you submitted an online inquiry form to Disability Group during the time period in question and would like to find out if you were misled by these Google ads. We would appreciate it if you could take two minutes of your time to complete the survey below and reply to our email with your answers.

Thank you in advance for your time and assistance.

Sincerely yours,

GALGANO & ASSOCIATES, PLLC

Thomas M. Galgano, Esq.
Galgano & Associates, PLLC

XXXXX
345
XXXXX
XXXXX

BB 01128
000428

4/18/2008

20 W. Park Avenue, Suite 204
Long Beach, NY 11561
Phone: 516-431-1177
Fax: 516-431-1127
e-mail: tmgalgano@rcn.com

SURVEY

Please reply to our email by answering the following questions by typing an X on the line in front of the answer YES or NO:

1. Did you search through an internet search engine for "binder and binder", "binder & binder" or "binder"?
☒X YES ☐NO
2. Did you believe that you had clicked on a link, as a result of the search, which took you to Binder and Binder's website or a website associated with Binder and Binder? ☒X YES ☐NO
3. At the time you filled out the online submission form, did you believe that you were submitting the form to Binder and Binder or someone associated with Binder and Binder? ☒X YES ☐NO
4. Did you retain any advocate as a result of your internet search? ☒X YES ☐NO

If YES, did you retain Disability Group, Inc.? ☐YES ☒N_NO

Did you believe you had retained Binder and Binder or someone associated with Binder and Binder? ☒X YES
☐NO

5. Were you ever told by the advocate that the advocate you had retained was Binder and Binder or was somehow associated with Binder and Binder? NO

If YES, what were you told?

Please provide us with any additional comments you may have:

I was looking specifically for Binder and Binder and was directed to Alsup Incorporated

Name: Ms. Robin W. O'Bannon

Address:

In order to protect your privacy, we will not contact you by telephone unless you give us permission to. If we may contact you by telephone, please provide us with your telephone number: 630-428-1586

XXXXXX
346
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XXXXXX

BB 01129
000429

4/18/2008

Thomas M. Galgano, Esq.
Galgano & Associates, PLLC
20 W. Park Avenue, Suite 204
Long Beach, NY 11561
Phone: 516-431-1177
Fax: 516-431-1127
e-mail: tmgalgano@rcn.com

XXXXX
347
XXXXX
XXXXX

BB 01130
000430

4/18/2008

Thomas M. Galgano

From: "stacey heinzman" <heinzy180@hotmail.com>
To: <tmgalgano@rcn.com>
Sent: Thursday, April 17, 2008 6:05 PM
Subject: RE: Harry J. Binder, et al. v. Disability Group Inc. and Ronald Miller, CV 07-02760-GHK(SSx) Survey

From: tmgalgano@rcn.com
Subject: Harry J. Binder, et al. v. Disability Group Inc. and Ronald Miller, CV 07-02760-GHK(SSx) Survey
To: heinzy180@hotmail.com
Date: Thu, 17 Apr 2008 11:39:25 -0400

Dear Ms. Heinzman:

We are writing to you to ask for your assistance. We are the attorneys for Harry J. Binder and Charles E. Binder and their company, Binder & Binder. Binder & Binder assists individuals in obtaining social security disability benefits. We represent them in a trademark infringement action *Harry J. Binder, et al. v. Disability Group Inc. and Ronald Miller, CV 07-02760-GHK(SSx)*.

We have been informed by Disability Group, Inc. that within the time period of March to November of 2006, you conducted an online search through Google including the words "binder and binder", "binder & binder", or "binder" and then submitted an online intake form at the website you were directed to: either www.disabilitygroup.com, www.socialsecuritydisability411.com or www.socialsecuritydisabilityhelpcenter.com.

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We understand that you submitted an online inquiry form to Disability Group during the time period in question and would like to find out if you were misled by these Google ads. We would appreciate it if you could take two minutes of your time to complete the survey below and reply to our email with your answers.

Thank you in advance for your time and assistance.

Sincerely yours,

GALGANO & ASSOCIATES, PLLC

Thomas M. Galgano, Esq.
Galgano & Associates, PLLC
20 W. Park Avenue, Suite 204
Long Beach, NY 11561
Phone: 516-431-1177
Fax: 516-431-1127
e-mail: tmgalgano@rcn.com

XXXXX
348
XXXXX
XXXXX

BB 01118
000431

4/17/2008

SURVEY

Please reply to our email by answering the following questions by typing an X on the line in front of the answer **YES** or **NO**:

1. Did you search through an internet search engine for "binder and binder", "binder & binder" or "binder"?
☒ **YES** ☐ **NO**
2. Did you believe that you had clicked on a link, as a result of the search, which took you to Binder and Binder's website or a website associated with Binder and Binder? ☒ **YES** ☐ **NO**
3. At the time you filled out the online submission form, did you believe that you were submitting the form to Binder and Binder or someone associated with Binder and Binder? ☒ **YES** ☐ **NO**
4. Did you retain any advocate as a result of your internet search? ☒ **YES** ☐ **NO**

If YES, did you retain Disability Group, Inc.? ☐ **YES** ☒ **NO**

Did you believe you had retained Binder and Binder or someone associated with Binder and Binder?
☒ **YES** ☐ **NO**

5. Were you ever told by the advocate that the advocate you had retained was Binder and Binder or was somehow associated with Binder and Binder?

If YES, what were you told?

Please provide us with any additional comments you may have:

Name: Stacey Heinzman

Address: 1131 Pennsy rd Pequea Pa 17565 717-284-0939

In order to protect your privacy, we will not contact you by telephone unless you give us permission to. If we may contact you by telephone, please provide us with your telephone number:

Thomas M. Galgano, Esq.
Galgano & Associates, PLLC
20 W. Park Avenue, Suite 204
Long Beach, NY 11561
Phone: 516-431-1177
Fax: 516-431-1127
e-mail: tmgalgano@rcn.com

Get in touch in an instant. Get Windows Live Messenger now.

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BB 01119
000432

4/17/2008

Thomas M. Galgano

From: "FAYE ADELS" <fadels59@msn.com>
To: <tmgalgano@rcn.com>
Sent: Thursday, April 17, 2008 4:17 PM
Subject: Re: Harry J. Binder, et al. v. Disability Group Inc. and Ronald Miller, CV 07-02760-GHK(SSx) Survey

----- Original Message -----

From: tmgalgano@rcn.com
To: fadels59@msn.com
Sent: Thursday, April 17, 2008 11:26 AM
Subject: Harry J. Binder, et al. v. Disability Group Inc. and Ronald Miller, CV 07-02760-GHK(SSx) Survey

Dear Ms. Adels:

We are writing to you to ask for your assistance. We are the attorneys for Harry J. Binder and Charles E. Binder and their company, Binder & Binder. Binder & Binder assists individuals in obtaining social security disability benefits. We represent them in a trademark infringement action *Harry J. Binder, et al. v. Disability Group Inc. and Ronald Miller, CV 07-02760-GHK(SSx)*.

We have been informed by Disability Group, Inc. that within the time period of March to November of 2006, you conducted an online search through Google including the words "binder and binder", "binder & binder", or "binder" and then submitted an online intake form at the website you were directed to: either www.disabilitygroup.com, www.socialsecuritydisability411.com or www.socialsecuritydisabilityhelpcenter.com.

Binder and Binder believes that Disability Group, Inc. improperly purchased keywords from Google which contained the Binder and Binder name to trigger their own ads to appear when a person was searching for Binder and Binder. The suit also alleges that Disability Group used the name "Binder and Binder" as a heading in their own ads within Google to link to their website. Binder and Binder has alleged that these actions have confused potential customers and led them unknowingly to Disability Group's website when the customers were actually searching for Binder and Binder.

We understand that you submitted an online inquiry form to Disability Group during the time period in question and would like to find out if you were misled by these Google ads. We would appreciate it if you could take two minutes of your time to complete the survey below and reply to our email with your answers.

Thank you in advance for your time and assistance.

Sincerely yours,

XXXXX
350
XXXXX
XXXXX

BB 01122
000433

4/17/2008

GALGANO & ASSOCIATES, PLLC

Thomas M. Galgano, Esq.
Galgano & Associates, PLLC
20 W. Park Avenue, Suite 204
Long Beach, NY 11561
Phone: 516-431-1177
Fax: 516-431-1127
e-mail: tmgalgano@rcn.com

SURVEY

Please reply to our email by answering the following questions by typing an X on the line in front of the answer YES or NO:

1. Did you search through an internet search engine for "binder and binder", "binder & binder" or "binder"? ☒ YES ☐ NO
2. Did you believe that you had clicked on a link, as a result of the search, which took you to Binder and Binder's website or a website associated with Binder and Binder? ☒ YES ☐ NO
3. At the time you filled out the online submission form, did you believe that you were submitting the form to Binder and Binder or someone associated with Binder and Binder? ☒ YES ☐ NO
4. Did you retain any advocate as a result of your internet search? ☐ YES ☒ NO

If YES, did you retain Disability Group, Inc.? ☐ YES ☐ NO

Did you believe you had retained Binder and Binder or someone associated with Binder and Binder? ☐ YES ☐ NO

5. Were you ever told by the advocate that the advocate you had retained was Binder and Binder or was somehow associated with Binder and Binder?

If YES, what were you told?

XXXXXX
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Please provide us with any additional comments you may have:

BB 01123
000434

4/17/2008

Name:

Address:

In order to protect your privacy, we will not contact you by telephone unless you give us permission to. If we may contact you by telephone, please provide us with your telephone number:

Thomas M. Galgano, Esq.
Galgano & Associates, PLLC
20 W. Park Avenue, Suite 204
Long Beach, NY 11561
Phone: 516-431-1177
Fax: 516-431-1127
e-mail: tmgalgano@rcn.com

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352
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BB 01124
000435

4/17/2008

Thomas M. Galgano

From: "leon leontaris" <nhi4062000@yahoo.com>
To: <tmgalgano@rcn.com>
Sent: Monday, April 21, 2008 6:18 PM
Subject: Re: Harry J. Binder, et al. v. Disability Group Inc. and Ronald Miller, CV 07-02760-GHK(SSx) Survey

Hey !Thomas, I'm almost afraid to respond to this inquiry!! yes I believe around that time I was trying the internet to find out info about my situation!! I didnt get to far and I do not have the number of the individual who responded claiming to be a associate of your firm!! I can tell you this though! they were very unprofessional!! it took a while for them to respond!!

but they did!! I was convinced that binder and binder were not going to even attempt to look at my situation! even though my situation maybe helpless the way told me that all I could do is go to a free clinic to try to rebuild a medical history of my ailments! he gave me some number for a free clinic in adelanto,ca. to call and I believe the number was worthless if I remember correctly!! To this day im still pretty much worthless to the work force! have had no luck! At the time I thought what could it hurt to get some info from binder and binder! it was recommended by friends and family!! They couldnt believe the responce I recieved! every time I see your commercials! I just shake my head!! I have no job!! no insurance!,and

all I do is hope for ! Well anything!! Ive thought about trying to be a gaurd or something!! I cant be on my feet for any length of time before numbness sets in on my right side! Im over three hundred pounds, havent worked for a company since at least the year 2000 all i can do lately is stay home and take care of my diabled mother, and earn my keep that way! shes approaching 90 and needs care! I going to far to tell anyone this stuff! but I still keep the faith that someday something good will happen! not likely! Right! Ive tried my social security in the past and was denied! I did at settlement along time ago and hoped for the best! and well that was a joke!! those lawyaers didnt help much! Im hard of hearing , my rightside of my body has numbness and burning! not scars just pain! I have tendenitus i9n my elbows! kneeprebs! back probs! shortness of breath! my lungs are shot!!! Like in hurts to breath! And its very mentally stressfull ! I feel im unhireable! and cannot recieve any benifits While many people do with alot less ailments! im gonna be 54 soon! and everything seems hopeless! Im a real good person I believe and seem to have fallen between the cracks! Hope this info helps you! if this is for real!!!

Good luck on your journey!

and yes I do not believe the people that contacted me were really The

Binder and Binder firm that advertise"s on tv!!!

Good luck!! Lee!!

--- On Thu, 4/17/08, tmgalgano@rcn.com <tmgalgano@rcn.com> wrote:

From: tmgalgano@rcn.com <tmgalgano@rcn.com>
Subject: Harry J. Binder, et al. v. Disability Group Inc. and Ronald Miller, CV 07-02760-GHK(SSx) Survey
To: rhi4062000@yahoo.com
Date: Thursday, April 17, 2008, 1:05 PM
XXXXXX
XXXXXX

BB 01104
000436

4/21/2008

Dear Mr. Leontaris:

We are writing to you to ask for your assistance. We are the attorneys for Harry J. Binder and Charles E. Binder and their company, Binder & Binder. Binder & Binder assists individuals in obtaining social security disability benefits. We represent them in a trademark infringement action *Harry J. Binder, et al. v. Disability Group Inc. and Ronald Miller*, CV 07-02760-GHK(SSx).

We have been informed by Disability Group, Inc. that within the time period of March to November of 2006, you conducted an online search through Google including the words "binder and binder", "binder & binder", or "binder" and then submitted an online intake form at the website you were directed to: either www.disabilitygroup.com, www.socialsecuritydisability411.com or www.socialsecuritydisabilityhelpcenter.com.

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We understand that you submitted an online inquiry form to Disability Group during the time period in question and would like to find out if you were misled by these Google ads. We would appreciate it if you could take two minutes of your time to complete the survey below and reply to our email with your answers.

Thank you in advance for your time and assistance.

Sincerely yours,

GALGANO & ASSOCIATES, PLLC

Thomas M. Galgano, Esq.
Galgano & Associates, PLLC
20 W. Park Avenue, Suite 204
Long Beach, NY 11561
Phone: 516-431-1177
Fax: 516-431-1127
e-mail: tmgalgano@rcn.com

SURVEY

Please reply to our email by answering the following questions by typing an X on the line in front of the answer YES or NO:

1. Did you search through an internet search engine for "binder and binder", "binder & binder" or "binder"? ☐ YES ☐ NO

XXXXX
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XXXXX

2. Do you believe that you had clicked on a link, as a result of the search, which took you to Binder and

BB 01105
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4/21/2008

Binder's website or a website associated with Binder and Binder? ☐ YES ☐ NO

3. At the time you filled out the online submission form, did you believe that you were submitting the form to Binder and Binder or someone associated with Binder and Binder? ☐ YES ☐ NO

4. Did you retain any advocate as a result of your internet search? ☐ YES ☐ NO

If YES, did you retain Disability Group, Inc.? ☐ YES ☐ NO

Did you believe you had retained Binder and Binder or someone associated with Binder and Binder?
☐ YES ☐ NO

5. Were you ever told by the advocate that the advocate you had retained was Binder and Binder or was somehow associated with Binder and Binder?

If YES, what were you told?

Please provide us with any additional comments you may have:

Name:

Address:

In order to protect your privacy, we will not contact you by telephone unless you give us permission to. If we may contact you by telephone, please provide us with your telephone number:

Thomas M. Galgano, Esq.
Galgano & Associates, PLLC
20 W. Park Avenue, Suite 204
Long Beach, NY 11561
Phone: 516-431-1177
Fax: 516-431-1127
e-mail: tmgalgano@rcn.com

Be a better friend, newshound, and know-it-all with Yahoo! Mobile. Try it now.

XXXXX
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BB 01106
000438

4/21/2008

Thomas M. Galgano

From: "Timothy Traczyk" <b00mman69@hotmail.com>
To: <tmgalgano@rcn.com>
Sent: Friday, April 18, 2008 8:00 PM
Subject: RE: Harry J. Binder, et al. v. Disability Group Inc. and Ronald Miller, CV 07-02760-GHK(SSx) Survey

Please sir ... Listen ... I asked the binders to help me with my claim and benefit package and they flat out turned me down as if I wasn't good enough or the claim would not have netted them a hefty sum ... Flat out ... You tell me why I should help the Individuals that would not help me!!!!
I am tired of looking at their commercial about me not having to worry about anything except my dignity with bills up to my neck!! ... Yea ... Riiiiiiiiight

Sincerely
Timothy Traczyk

The Disability group has secured me a hearing date and I will not under mind nor throw my attorneys under the bus. If this did happen, It is Goggles Problem. Not mine, not my attorneys'

From: tmgalgano@rcn.com
Subject: Harry J. Binder, et al. v. Disability Group Inc. and Ronald Miller, CV 07-02760-GHK(SSx) Survey
To: B00mman69@hotmail.com
Date: Fri, 18 Apr 2008 11:12:23 -0400

Dear Mr. Traczyk:

We are writing to you to ask for your assistance. We are the attorneys for Harry J. Binder and Charles E. Binder and their company, Binder & Binder. Binder & Binder assists individuals in obtaining social security disability benefits. We represent them in a trademark infringement action *Harry J. Binder, et al. v. Disability Group Inc. and Ronald Miller, CV 07-02760-GHK(SSx)*.

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We understand that you submitted an online inquiry form to Disability Group during the time period in question and would like to find out if you were misled by these Google ads. We would appreciate it if you could take two minutes of your time to complete the survey below and reply to our email with your answers.

Thank you in advance for your time and assistance.

Sincerely yours,

GALGANO & ASSOCIATES, PLLC

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BB 01107
000439

4/21/2008

Thomas M. Galgano, Esq.
Galgano & Associates, PLLC
20 W. Park Avenue, Suite 204
Long Beach, NY 11561
Phone: 516-431-1177
Fax: 516-431-1127
e-mail: tmgalgano@rcn.com

SURVEY

Please reply to our email by answering the following questions by typing an X on the line in front of the answer **YES** or **NO**:

1. Did you search through an internet search engine for "binder and binder", "binder & binder" or "binder"?
___YES ___NO
2. Did you believe that you had clicked on a link, as a result of the search, which took you to Binder and Binder's website or a website associated with Binder and Binder? ___YES ___NO
3. At the time you filled out the online submission form, did you believe that you were submitting the form to Binder and Binder or someone associated with Binder and Binder? ___YES ___NO
4. Did you retain any advocate as a result of your internet search? ___YES ___NO

If YES, did you retain Disability Group, Inc.? ___YES ___NO

Did you believe you had retained Binder and Binder or someone associated with Binder and Binder?
___YES ___NO

5. Were you ever told by the advocate that the advocate you had retained was Binder and Binder or was somehow associated with Binder and Binder?

If YES, what were you told?

Please provide us with any additional comments you may have:

Name:

Address:

In order to protect your privacy, we will not contact you by telephone unless you give us permission to. If we may contact you by telephone, please provide us with your telephone number:

Thomas M. Galgano, Esq.
Galgano & Associates, PLLC
20 W. Park Avenue, Suite 204
Long Beach, NY 11561
Phone: 516-431-1177
Fax: 516-431-1127

XXXXX
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BB 01108
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4/21/2008

e-mail: tmgalgano@rcn.com

Use video conversation to talk face-to-face with Windows Live Messenger. Get started!

XXX358
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BB 01109
000441

4/21/2008

Thomas M. Galgano

From: "Farahnaz Jalali" <fjalali5@yahoo.com>
To: <tmgalgano@rcn.com>
Sent: Friday, April 18, 2008 5:40 PM
Subject: Re: Harry J. Binder, et al. v. Disability Group Inc. and Ronald Miller, CV 07-02760-GHK(SSx) Survey

I am so sorry that I cannot help you. I dont remember what I typed. Anyway I was not looking for permanent disability. I was on maternity leave.
Best of luck to you
FJ

tmgalgano@rcn.com wrote:

Dear Farahnaz Jalali:

We are writing to you to ask for your assistance. We are the attorneys for Harry J. Binder and Charles E. Binder and their company, Binder & Binder. Binder & Binder assists individuals in obtaining social security disability benefits. We represent them in a trademark infringement action *Harry J. Binder, et al. v. Disability Group Inc. and Ronald Miller, CV 07-02760-GHK(SSx)*.

We have been informed by Disability Group, Inc. that within the time period of March to November of 2006, you conducted an online search through Google including the words "binder and binder" , "binder & binder" , or "binder" and then submitted an online intake form at the website you were directed to: either www.disabilitygroup.com, www.socialsecuritydisability411.com or www.socialsecuritydisabilityhelpcenter.com.

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We understand that you submitted an online inquiry form to Disability Group during the time period in question and would like to find out if you were misled by these Google ads. We would appreciate it if you could take two minutes of your time to complete the survey below and reply to our email with your answers.

Thank you in advance for your time and assistance.

Sincerely yours,

GALGANO & ASSOCIATES, PLLC

Thomas M. Galgano, Esq.
Galgano & Associates, PLLC
20 W. Park Avenue, Suite 204
Long Beach, NY 11561
Phone: 516-431-1177
Fax: 516-431-1127

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BB 01110
000442

4/21/2008

e-mail: tmgalgano@rcn.com

SURVEY

Please reply to our email by answering the following questions by typing an X on the line in front of the answer YES or NO:

1. Did you search through an internet search engine for "binder and binder" , "binder & binder" or "binder" ? ☐ YES ☐ NO
2. Did you believe that you had clicked on a link, as a result of the search, which took you to Binder and Binder's website or a website associated with Binder and Binder? ☐ YES ☐ NO
3. At the time you filled out the online submission form, did you believe that you were submitting the form to Binder and Binder or someone associated with Binder and Binder? ☐ YES ☐ NO
4. Did you retain any advocate as a result of your internet search? ☐ YES ☐ NO

If YES, did you retain Disability Group, Inc.? ☐ YES ☐ NO

Did you believe you had retained Binder and Binder or someone associated with Binder and Binder?
☐ YES ☐ NO

5. Were you ever told by the advocate that the advocate you had retained was Binder and Binder or was somehow associated with Binder and Binder?

If YES, what were you told?

Please provide us with any additional comments you may have:

Name:

Address:

In order to protect your privacy, we will not contact you by telephone unless you give us permission to. If we may contact you by telephone, please provide us with your telephone number:

Thomas M. Galgano, Esq. Galgano & Associates, PLLC 20 W. Park Avenue, Suite 204 Lc

Be a better friend, newshound, and know-it-all with Yahoo! Mobile. Try it now.

XXXXXX
360
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XXXXXX

BB 01111
000443

4/21/2008

Thomas M. Galgano

From: "Bob" <robertjdimatteo@hotmail.com>
To: <tmgalgano@rcn.com>
Sent: Friday, April 18, 2008 7:34 AM
Subject: Re: Harry J. Binder, et al. v. Disability Group Inc. and Ronald Miller, CV 07-02760-GHK(SSx) Survey

I was informed by a contact at Binder & Binder that they could not assist me in obtaining my social security disability benefits. Even though I have been trying to get my SSD benefits since July of 2003, I haven't waited long enough for Binder & Binder to assist me.

From: tmgalgano@rcn.com
Sent: Thursday, April 17, 2008 11:37 AM
To: robertjdimatteo@hotmail.com
Subject: Harry J. Binder, et al. v. Disability Group Inc. and Ronald Miller, CV 07-02760-GHK(SSx) Survey

Dear Mr. DiMatteo:

We are writing to you to ask for your assistance. We are the attorneys for Harry J. Binder and Charles E. Binder and their company, Binder & Binder. Binder & Binder assists individuals in obtaining social security disability benefits. We represent them in a trademark infringement action *Harry J. Binder, et al. v. Disability Group Inc. and Ronald Miller, CV 07-02760-GHK(SSx)*.

We have been informed by Disability Group, Inc. that within the time period of March to November of 2006, you conducted an online search through Google including the words "binder and binder", "binder & binder", or "binder" and then submitted an online intake form at the website you were directed to: either www.disabilitygroup.com, www.socialsecuritydisability411.com or www.socialsecuritydisabilityhelpcenter.com.

Binder and Binder believes that Disability Group, Inc. improperly purchased keywords from Google which contained the Binder and Binder name to trigger their own ads to appear when a person was searching for Binder and Binder. The suit also alleges that Disability Group used the name "Binder and Binder" as a heading in their own ads within Google to link to their website. Binder and Binder has alleged that these actions have confused potential customers and led them unknowingly to Disability Group's website when the customers were actually searching for Binder and Binder.

We understand that you submitted an online inquiry form to Disability Group during the time period in question and would like to find out if you were misled by these Google ads. We would appreciate it if you could take two minutes of your time to complete the survey below and reply to our email with your answers.

Thank you in advance for your time and assistance.

Sincerely yours,

GALGANO & ASSOCIATES, PLLC

Thomas M. Galgano, Esq.
Galgano & Associates, PLLC
20 W. Park Avenue, Suite 204
Long Beach, NY 11561

XXXXXX
361
XXXXXX
XXXXXX

BB 01112
000444

4/18/2008

Phone: 516-431-1177
Fax: 516-431-1127
e-mail: tmgalgano@rcn.com

SURVEY

Please reply to our email by answering the following questions by typing an X on the line in front of the answer YES or NO:

1. Did you search through an internet search engine for "binder and binder", "binder & binder" or "binder"?
___YES ___NO
2. Did you believe that you had clicked on a link, as a result of the search, which took you to Binder and Binder's website or a website associated with Binder and Binder? ___YES ___NO
3. At the time you filled out the online submission form, did you believe that you were submitting the form to Binder and Binder or someone associated with Binder and Binder? ___YES ___NO
4. Did you retain any advocate as a result of your internet search? ___YES ___NO

If YES, did you retain Disability Group, Inc.? ___YES ___NO

Did you believe you had retained Binder and Binder or someone associated with Binder and Binder?
___YES ___NO

5. Were you ever told by the advocate that the advocate you had retained was Binder and Binder or was somehow associated with Binder and Binder?

If YES, what were you told?

Please provide us with any additional comments you may have:

Name:

Address:

In order to protect your privacy, we will not contact you by telephone unless you give us permission to. If we may contact you by telephone, please provide us with your telephone number:

Thomas M. Galgano, Esq.
Galgano & Associates, PLLC
20 West Park Avenue, Suite 204

XXXXX
XXXXX

BB 01113
000445

4/18/2008

Long Beach, NY 11561
Phone: 516-431-1177
Fax: 516-431-1127
e-mail: tmgalgano@rcn.com

XXX363
XXXXX
XXXXX

BB 01114
000446

4/18/2008

Thomas M. Galgano

From: <rffcook77@aol.com>
To: <tmgalgano@rcn.com>
Sent: Thursday, April 17, 2008 4:23 PM
Subject: Re: Harry J. Binder, et al. v. Disability Group Inc. and Ronald Miller, CV 07-02760-GHK(SSx) Survey

I honestly cannot recall who I was in contact with during that time frame.

Richard Cook

-----Original Message-----

From: tmgalgano@rcn.com
To: rffcook77@aol.com
Sent: Thu, 17 Apr 2008 2:52 pm
Subject: Harry J. Binder, et al. v. Disability Group Inc. and Ronald Miller, CV 07-02760-GHK(SSx) Survey

Dear Ms. Cook:

We are writing to you to ask for your assistance. We are the attorneys for Harry J. Binder and Charles E. Binder and their company, Binder & Binder. Binder & Binder assists individuals in obtaining social security disability benefits. We represent them in a trademark infringement action Harry J. Binder, et al. v. Disability Group Inc. and Ronald Miller, CV 07-02760-GHK(SSx).

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Binder and Binder believes that Disability Group, Inc. improperly purchased keywords from Google which contained the Binder and Binder name to trigger their own ads to appear when a person was searching for Binder and Binder. The suit also alleges that Disability Group used the name "Binder and Binder" as a heading in their own ads within Google to link to their website. Binder and Binder has alleged that these actions have confused potential customers and led them unknowingly to Disability Group's website when the customers were actually searching for Binder and Binder.

We understand that you submitted an online inquiry form to Disability Group during the time period in question and would like to find out if you were misled by these Google ads. We would appreciate it if you could take two minutes of your time to complete the survey below and reply to xxx email with your answers.

XXXXX
XXXXX

BB 01115
000447

4/17/2008

Thank you in advance for your time and assistance.

Sincerely
yours,

GALGANO &
ASSOCIATES, PLLC

Thomas M. Galgano, Esq.
Galgano & Associates, PLLC
20 W. Park Avenue, Suite 204
Long Beach, NY 11561
Phone: 516-431-1177
Fax: 516-431-1127
e-mail: tmgalgano@rcn.com

SURVEY

Please reply to our email by answering the following questions by typing an X on the line in front of the answer YES or NO:

1. Did you search through an internet search engine for "binder and binder", "binder & binder" or "binder"? ☐ YES ☐ NO

2. Did you believe that you had clicked on a link, as a result of the search, which took you to Binder and Binder's website or a website associated with Binder and Binder? ☐ YES ☐ NO

3. At the time you filled out the online submission form, did you believe that you were submitting the form to Binder and Binder or someone associated with Binder and Binder? ☐ YES ☐ NO

4. Did you retain any advocate as a result of your internet search? ☐ YES ☐ NO

If YES, did you retain Disability Group, Inc.? ☐ YES ☐ NO

Did you believe you had retained Binder and Binder or someone associated with Binder and Binder? ☐ YES ☐ NO

5. Were you ever told by the advocate that the advocate you had retained was Binder and Binder or was somehow associated with Binder and Binder?

If YES, what were you told?

Please provide us with any additional comments you may have:

XXXXX
XXXXX
XXXXX

BB 01116
000448

4/17/2008

Name:
Address:

In order to protect your privacy, we will not contact you by telephone unless you give us permission to. If we may contact you by telephone, please provide us with your telephone number:

Thomas M. Galgano, Esq.
Galgano & Associates, PLLC
20 W. Park Avenue, Suite 204
Long Beach, NY 11561
Phone: 516-431-1177
Fax: 516-431-1127
e-mail: tmgalgano@rcn.com

XXXXXX
366
XXXXXX
XXXXXX

BB 01117
000449

4/17/2008

Thomas M. Galgano

From: "danny lewis" <danrlew@yahoo.com>
To: <tmgalgano@rcn.com>
Sent: Thursday, April 17, 2008 6:10 PM
Subject: RE: Harry J. Binder, et al. v. Disability Group Inc. and Ronald Miller, CV 07-02760-GHK(SSx) Survey

sorry im doing it myself thanks

tmgalgano@rcn.com wrote:

>
>
>
> Dear Mr. Lewis:
>
> We are writing to you to ask for your assistance. We are the attorneys for Harry J. Binder and Charles E. Binder and their company, Binder & Binder. Binder & Binder assists individuals in obtaining social security disability benefits. We represent them in a trademark infringement action Harry J. Binder, et al. v. Disability Group Inc. and Ronald Miller, CV 07-02760-GHK(SSx).
>
> We have been informed by Disability Group, Inc. that within the time period of March to November of 2006, you conducted an online search through Google including the words "binder and binder", "binder & binder", or "binder" and then submitted an online intake form at the website you were directed to: either www.disabilitygroup.com , www.socialsecuritydisability411.com or www.socialsecuritydisabilityhelpcenter.com .
>
> Binder and Binder believes that Disability Group, Inc. improperly purchased keywords from Google which contained the Binder and Binder name to trigger their own ads to appear when a person was searching for Binder and Binder. The suit also alleges that Disability Group used the name "Binder and Binder" as a heading in their own ads within Google to link to their website. Binder and Binder has alleged that these actions have confused potential customers and led them unknowingly to Disability Group's website when the customers were actually searching for Binder and Binder.
>
> We understand that you submitted an online inquiry form to Disability Group during the time period in question and would like to find out if you were misled by these Google ads. We would appreciate it if you could take two minutes of your time to complete the survey below and reply to our email with your answers.
>
> Thank you in advance for your time and assistance.
>
> Sincerely yours,
>
> GALGANO & ASSOCIATES, PLLC
>
> Thomas M. Galgano, Esq. Galgano & Associates, PLLC 20 W. Park Avenue, Suite 204 Long Beach, NY 11561
Phone: 516-431-1177 Fax: 516-431-1127 e-mail: tmgalgano@rcn.com
>
>
>
>
> SURVEY
>
> Please reply to our email by answering the following questions by typing an X on the line in front of the answer YES or NO
XXXXX
XXXXX
XXXXX

BB 01120
000450

4/17/2008

- >
- > 1. Did you search through an internet search engine for "binder and binder", "binder & binder" or "binder"? ___ YES
___ NO
- >
- > 2. Did you believe that you had clicked on a link, as a result of the search, which took you to Binder and Binder's website or a website associated with Binder and Binder? ___ YES ___ NO
- >
- > 3. At the time you filled out the online submission form, did you believe that you were submitting the form to Binder and Binder or someone associated with Binder and Binder? ___ YES ___ NO
- >
- > 4. Did you retain any advocate as a result of your internet search? ___ YES ___ NO
- >
- > If YES , did you retain Disability Group, Inc.? ___ YES ___ NO
- >
- > Did you believe you had retained Binder and Binder or someone associated with Binder and Binder? ___ YES
___ NO
- >
- > 5. Were you ever told by the advocate that the advocate you had retained was Binder and Binder or was somehow associated with Binder and Binder?
- >
- > If YES , what were you told?
- >
- >
- > Please provide us with any additional comments you may have:
- >
- > Name:
- > Address:
- >
- > In order to protect your privacy, we will not contact you by telephone unless you give us permission to. If we may contact you by telephone, please provide us with your telephone number:
- >
- >
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- >
- > Thomas M. Galgano, Esq.
> Galgano & Associates, PLLC
> 20 W. Park Avenue, Suite 204
> Long Beach, NY 11561
> Phone: 516-431-1177
> Fax: 516-431-1127
> e-mail: tmgalgano@rcn.com

Be a better friend, newshound, and
know-it-all with Yahoo! Mobile. Try it now. http://mobile.yahoo.com/;_ylt=Ahu06i62sR8HDtDypao8Wcj9tAcJ

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368
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BB 01121
000451

4/17/2008

Thomas M. Galgano

From: "Jim Gatton" <jimgatton@roadrunner.com>
To: <tmgalgano@rcn.com>
Sent: Friday, April 18, 2008 1:50 AM
Subject: Re: Harry J. Binder, et al. v. Disability Group Inc. and Ronald Miller, CV 07-02760-GHK(SSx) Survey

Why is it that whenever I contact attorneys they never call me back? I have had to learn to defend myself. I bet you can too!

Jim D. Gatton

----- Original Message -----

From: tmgalgano@rcn.com
To: jimgatton@adelphia.net
Sent: Thursday, April 17, 2008 12:39 PM
Subject: Harry J. Binder, et al. v. Disability Group Inc. and Ronald Miller, CV 07-02760-GHK(SSx) Survey

Dear Mr. Gatton:

We are writing to you to ask for your assistance. We are the attorneys for Harry J. Binder and Charles E. Binder and their company, Binder & Binder. Binder & Binder assists individuals in obtaining social security disability benefits. We represent them in a trademark infringement action *Harry J. Binder, et al. v. Disability Group Inc. and Ronald Miller, CV 07-02760-GHK(SSx)*.

We have been informed by Disability Group, Inc. that within the time period of March to November of 2006, you conducted an online search through Google including the words "binder and binder", "binder & binder", or "binder" and then submitted an online intake form at the website you were directed to: either www.disabilitygroup.com, www.socialsecuritydisability411.com or www.socialsecuritydisabilityhelpcenter.com.

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We understand that you submitted an online inquiry form to Disability Group during the time period in question and would like to find out if you were misled by these Google ads. We would appreciate it if you could take two minutes of your time to complete the survey below and reply to our email with your answers.

Thank you in advance for your time and assistance.

Sincerely yours,

GALGANO & ASSOCIATES, PLLC

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369
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BB 01125
000452

4/18/2008

Thomas M. Galgano, Esq.
Galgano & Associates, PLLC
20 W. Park Avenue, Suite 204
Long Beach, NY 11561
Phone: 516-431-1177
Fax: 516-431-1127
e-mail: tmgalgano@rcn.com

SURVEY

Please reply to our email by answering the following questions by typing an X on the line in front of the answer YES or NO:

1. Did you search through an internet search engine for "binder and binder", "binder & binder" or "binder"?
___YES ___NO
2. Did you believe that you had clicked on a link, as a result of the search, which took you to Binder and Binder's website or a website associated with Binder and Binder? ___YES ___NO
3. At the time you filled out the online submission form, did you believe that you were submitting the form to Binder and Binder or someone associated with Binder and Binder? ___YES ___NO
4. Did you retain any advocate as a result of your internet search? ___YES ___NO

If YES, did you retain Disability Group, Inc.? ___YES ___NO

Did you believe you had retained Binder and Binder or someone associated with Binder and Binder? ___YES ___NO

5. Were you ever told by the advocate that the advocate you had retained was Binder and Binder or was somehow associated with Binder and Binder?

If YES, what were you told?

Please provide us with any additional comments you may have:

Name:

Address:

In order to protect your privacy, we will not contact you by telephone unless you give us permission to. If we may contact you by telephone, please provide us with your telephone number:

XXXXX
370
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BB 01126
000453

4/18/2008

Thomas M. Galgano, Esq.
Galgano & Associates, PLLC
20 W. Park Avenue, Suite 204
Long Beach, NY 11561
Phone: 516-431-1177
Fax: 516-431-1127
e-mail: tmgalgano@rcn.com

XXXXX
371
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BB 01127
000454

4/18/2008

SURVEY

Please answer the following questions by circling YES or NO:

1. Did you search through an internet search engine for "binder and binder", "binder & binder" or "binder" ? ☒ YES ☐ NO
2. Did you believe that you had clicked on a link, as a result of the search, which took you to Binder and Binder's website or a website associated with Binder and Binder? ☒ YES ☐ NO
3. At the time you filled out the online submission form, did you believe that you were submitting the form to Binder and Binder or someone associated with Binder and Binder? ☒ YES ☐ NO
4. Did you retain any advocate as a result of your internet search? ☒ YES ☐ NO
If YES, did you retain Disability Group, Inc.? ☐ YES ☒ NO
Did you believe you had retained Binder and Binder or someone associated with Binder and Binder? ☒ YES ☐ NO
5. Were you ever told by the advocate that the advocate you had retained was Binder and Binder or was somehow associated with Binder and Binder? ☒ YES ☐ NO

If YES, what were you told? I was led to believe that they could help me!

Please provide us with any additional comments you may have: ~~XXXXXXXXXXXXXXXXXXXX~~
XXXXXXXXXXXXXXXXXXXX Next thing I'm told is that I can't be helped.

Name: Cruz Abila
Address: P.O. Box 65 Barstow Tx. 79719

In order to protect your privacy, we will not contact you by telephone unless you give us permission to. If we may contact you by telephone, please provide us with your telephone number: 432-445-6702

Galgano & Associates, PLLC, 20 W. Park Ave., Suite 204, Long Beach, NY 11561

XXXXXX
372
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Cruz

From: "Binder & Binder" <questions@binderandbinder.com>
To: "Cruz" <senorc@pecos.net>
Sent: Monday, April 04, 2005 11:36 AM
Subject: Re: S.S. agrees I have problem, BUT

To whom it may concern,

We appreciate you contacting our firm with regard to this matter. We apologize for the delay in responding to your inquiry.

You should be aware that the primary criteria for benefits through the SSA is that you have a medical condition that has lasted or is expected to last 12 months in duration and will prevent you from performing any gainful employment in the national economy.

When evaluating claims the SSA takes into account your age, education, work history, and medical conditions. We must prove that you can't perform any work that you have previously performed in the last 15 years and there is no work you can perform at all.

In order for us to obtain a better idea of your situation, please address the following questions:

1. How old are you?
2. Do you feel as though you meet the aforementioned requirements for benefits?
3. Are you in medical treatment for your conditions?
3. Have you discussed your inability to work with your treating doctors?
4. If so, are they supportive that your condition would prevent you from performing any work?

If you are in medical treatment and you feel as though you can't perform any work due to your medical conditions we would be willing to evaluate your claim for benefits. The Social Security Administration (SSA) routinely denies claims based on them feeling as though you can perform some other type of work. If you ask us no one knows you better than yourself. If you have worked the last 22 years and you feel that your condition prevents you from working anymore we would tend to believe you.

If you would like to discuss your situation directly, we can be reached toll-free at (800) 409-2760 and you can speak with anyone in our information call department. We look forward to receiving your response.

Sincerely,

Binder and Binder

----- Original Message -----

From: Cruz
To: Questions@BinderandBinder.com
Sent: Saturday, January 09, 1999 7:53 PM
Subject: S.S. agrees I have problem, BUT

Both Social Security and Workman's Comp. agree that I have a problem, but that I am too young, too educated, and I can do sedentry work. I have two old cervical back problems. I have been told by Dr's that surgery on one which is a disk problem at C-5,C-6 will affect problem in my spinal cord at C-3,C-4; which is a very big possibility that I won't be able to get up. I have gone back to school with Texas Rehabilitation Commission paying. Problem has occurred by

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000456

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sitting too long (college internet courses) and has affected my condition with my nerves. I know they tell me I can do sedentry work, but I have to take frequent breaks and lay on the floor until my spasms subside. Who is going to hire me to work for them under those conditions. I used to work for ENRON for 22years. Is this situation untouchable in your opinion or does it have merit? T H A N K Y O U !

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000457/1/99

EXHIBIT 12

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000458

EXHIBIT 12

GALGANO & ASSOCIATES, PLLC
HARRY J. BINDER ET AL. V. DISABILITY GROUP INC. AND RONALD MILLER
CV 07-02760-GHK (SSx)

PAGE 1

POTENTIAL CLIENT	SENT LETTER OF 3/25/08	SENT REMINDER OF 4/18/08	SENT E-MAILS IN APRIL, 2008	SENT LETTER OF 5/29/08	POTENTIAL CLIENT RECEIVED SURVEY	POTENTIAL CLIENT SENT BACK SURVEY
Terri Chironna-Papa - 33567			X		X	
Robert DiMatteo - 33631			X		X	Res.
Stacey Heinzman - 33685			X		X	X
Richard Nelson - 33706			X		X	
David W. Clark - 33715			X		X	
Stephanie Hasty - 33716	X	X	X F		X	
Patty Bays - 33813			X F			
Brittney Smith - 33834	X	X	X F		X	
Sean Finn - 33840			X F			
Chad Wold - 33961			X		X	
Tina Czika - 33966			X F	X Ret.		
Linda Engel - 33995			X		X	
Brenda Lee - 33998			X F	X	X	
Doloros Cabler - 34001			X F	X	X	
Lisa Moscato - 34134	X	X	X F	X	X	

XXXXX
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 376
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GALGANO & ASSOCIATES, PLLC
HARRY J. BINDER ET AL. V. DISABILITY GROUP INC. AND RONALD MILLER
CV 07-02760-GHK (SSx)
PAGE 2

POTENTIAL CLIENT	SENT LETTER OF 3/25/08	SENT REMINDER OF 4/18/08	SENT E-MAILS IN APRIL, 2008	SENT LETTER OF 5/29/08	POTENTIAL CLIENT RECEIVED SURVEY	POTENTIAL CLIENT SENT BACK SURVEY
Dana Coventry - 34135			X		X	
Robin O'Bannon - 34139			X		X	X
Jeff G. Martin - 34173			X F	X Ret.		
Aleshia Maughmer - 34220			X		X	
Alexandre Kristjansson - 34272			X		X	
Babrbra Belligan - 34278			X		X	
Patricia R. Davis - 34283	X	X	X		X	
Jeremiah - 34290			X		X	
Jesuine V. Pandell - 34316	X	X	X F		X	X
Doug Cortese - 34327			X F			
Timothy Traczyk - 34330	X	X	X		X	Res.
James D. Barnett - 34334			X		X	
Sharon Ranieri - 34403						
Farahnaz Jalali - 34436			X		X	Res.
Janet Isreal - 34475			X		X	

XXXXX
377
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GALGANO & ASSOCIATES, PLLC
HARRY J. BINDER ET AL. V. DISABILITY GROUP INC. AND RONALD MILLER
CV 07-02760-GHK (SSx)
PAGE 3

POTENTIAL CLIENT	SENT LETTER OF 3/25/08	SENT REMINDER OF 4/18/08	SENT E-MAILS IN APRIL, 2008	SENT LETTER OF 5/29/08	POTENTIAL CLIENT RECEIVED SURVEY	POTENTIAL CLIENT SENT BACK SURVEY
Donald Kellaway - 34480			X		X	
Denise Milazzo - 34484			X		X	
Jack Mathis - 34509			X		X	
Paul Phuckins - 34536			X		X	
Brenda Ellis - 34562			X		X	
Cheryl L. Nelson - 34651	X	X	X		X	
Rhonda Bigelow - 34730			X		X	
Ghansham Ramdin - 34759			X		X	
Donald H. Bowman - 34764			X F	X	X	
William T. Adams - 34819			X		X	
Leone S. Viverette - 34821			X F	X Ret.		
Michael Smith - 35119			X		X	
William F. Myers - 35170	X	X	X		X	
Joseph F. Toensmann - 35178			X F			
Warren Harvey - 35217			X		X	

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XXXXX

#1955

GALGANO & ASSOCIATES, PLLC
HARRY J. BINDER ET AL. V. DISABILITY GROUP INC. AND RONALD MILLER
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PAGE 4

POTENTIAL CLIENT	SENT LETTER OF 3/25/08	SENT REMINDER OF 4/18/08	SENT E-MAILS IN APRIL, 2008	SENT LETTER OF 5/29/08	POTENTIAL CLIENT RECEIVED SURVEY	POTENTIAL CLIENT SENT BACK SURVEY
Kenneth Rosner - 35218			X F	X	X	
Charles G. Davis - 35222			X F	X	X	
Ingrid J. Butler - 35243			X		X	
Connie Mitchell - 35324	X Ret.		X F	X Ret.		
Ted Delka, Jr. - 35353			X F	X Ret.		
Jonathan L. Gibson - 35636			X F	X	X	
Charles Earwood - 35654			X F	X	X	
Delvin R. Logan - 35869	X Ret.		X		X	
Kristine Landro - 35880			X		X	
Pat Lipari - 35941			X		X	
Earl Cost - 35947			X		X	
James Smith - 35950			X F			
Barbara Halbert - 36065			X		X	
Tyrone D. Jacobs - 36149			X F	X	X	
Cruz Abila - 36327			X F	X	X	X

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379
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GALGANO & ASSOCIATES, PLLC
HARRY J. BINDER ET AL. V. DISABILITY GROUP INC. AND RONALD MILLER
CV 07-02760-GHK (SSx)
PAGE 5

POTENTIAL CLIENT	SENT LETTER OF 3/25/08	SENT REMINDER OF 4/18/08	SENT E-MAILS IN APRIL, 2008	SENT LETTER OF 5/29/08	POTENTIAL CLIENT RECEIVED SURVEY	POTENTIAL CLIENT SENT BACK SURVEY
Faye Adels - 36407			X		X	X
James DiSalvo - 36462			X		X	
Ronald A. James - 36717			X		X	
Nancy Passamano - 36871			X		X	
Charles L. Houseman - 36919			X F	X	X	
Joshua Tolbert - 36971	X	X	X		X	
Robert Flansburg - 37068			X		X	
Joshua Wallenbeck - 37161			X		X	
Tonya Henderson - 37225	X	X	X F	X	X	
Keith Schoeppler - 37233			X		X	
Raymond Limoges - 37237			X		X	
Mamfem Mfemfe - 37384			X		X	
Ed Kruse - 37390			X		X	
Norman - 37440			X		X	
Judith L. Williams - 37536			X		X	

XXXXX
380
XXXXX

GALGANO & ASSOCIATES, PLLC
HARRY J. BINDER ET AL. V. DISABILITY GROUP INC. AND RONALD MILLER
CV 07-02760-GHK (SSx)
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POTENTIAL CLIENT	SENT LETTER OF 3/25/08	SENT REMINDER OF 4/18/08	SENT E-MAILS IN APRIL, 2008	SENT LETTER OF 5/29/08	POTENTIAL CLIENT RECEIVED SURVEY	POTENTIAL CLIENT SENT BACK SURVEY
C. Hernandez - 37568			X F			
Rafael Munoz - 37593	X		X F		X	
Gary Bowser - 37597			X F			
Johnnie Erassarret - 37599			X F			
Bloneva Stirrup - 37723			X		X	
Cherean - 37727			X		X	
Anthony Ottey - 37736			X		X	
Trent Brown - 37910			X		X	
William A. Hayes - 37961	X Ret.	X Ret.	X		X	
Robert Kohlbeck - 37963			X		X	
Curtis Cronin - 37965	X	X	X		X	
Maria Serrano - 38008			X		X	
Patrice M. Parker - 38164			X F			
Alison Sheary - 38182			X		X	
Dora Ewald - 38230			X F			

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POTENTIAL CLIENT	SENT LETTER OF 3/25/08	SENT REMINDER OF 4/18/08	SENT E-MAILS IN APRIL, 2008	SENT LETTER OF 5/29/08	POTENTIAL CLIENT RECEIVED SURVEY	POTENTIAL CLIENT SENT BACK SURVEY
Aurelio Vizcarrondo - 38304	X	X	X		X	
Linda Boileau - 38385			X F	X	X	X
Cynthia Talmage - 38488	X Ret.		X		X	
Jose L. Soler - 38547			X		X	
Kathleen M. England - 38612			X		X	
Herb Battell - 38666	X				X	X
Charlie Askey - 38692			X F	X Ret.		
Elaine Terrill - 38775			X F			
Amanda L. Bolson - 38794	X Ret.		X		X	
Nicole Royall - 38812			X		X	
Kenneth J. Murray - 38934			X		X	
James A. Maiden - 38997			X		X	
Frances Lukis - 39094			X F	X	X	
Carla Hudson - 39191			X		X	
Nancy Rose - 39259			X F			

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POTENTIAL CLIENT	SENT LETTER OF 3/25/08	SENT REMINDER OF 4/18/08	SENT E-MAILS IN APRIL, 2008	SENT LETTER OF 5/29/08	POTENTIAL CLIENT RECEIVED SURVEY	POTENTIAL CLIENT SENT BACK SURVEY
Debera A. Harig - 39266			X		X	
Floyd Wilson - 39306			X F			
Elayne E. Major - 39375			X		X	
Christopher Hughes - 39492			X		X	
Edward Boselli - 39552			X F	X	X	X
Terry R. Sanchez - 39683			X		X	
Sally J. Buckholtz - 39853			X		X	
Faith M. Herrera - 39905	X	X	X		X	
Michael Connelly - 39970			X F			
Gertrude E. Bernabo - 39993			X F	X	X	
Henry C. Jones, Jr. - 40072			X		X	
Debra Williams - 40181	X				X	X
Mark Lindholm - 40203			X		X	
Jon Linder - 40205			X F	X	X	
Shannon E. Dickey - 40222			X		X	

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POTENTIAL CLIENT	SENT LETTER OF 3/25/08	SENT REMINDER OF 4/18/08	SENT E-MAILS IN APRIL, 2008	SENT LETTER OF 5/29/08	POTENTIAL CLIENT RECEIVED SURVEY	POTENTIAL CLIENT SENT BACK SURVEY
James Hopkins - 40247	X	X	X		X	
Trini N. Ware - 40321			X F			
Susan Giles - 40364			X		X	
Jim Gatton - 40514	X		X		X	Res.
Linda Helfman - 40524			X		X	
Mary Ann Addington - 40577	X				X	X
Cynthia Israel - 40749			X		X	
Katherine R. Pollard - 40772	X	X	X		X	
Jeff Colburn - 40796			X		X	
Thomas J. McGowan - 40804			X		X	
Danny R. Lewis - 40876	X		X		X	Res.
Cook Bodinet - 40948			X		X	
James K. - 41079			X		X	
David B. Lester - 41357			X		X	
Diane M. Cook - 41367			X		X	Res.

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POTENTIAL CLIENT	SENT LETTER OF 3/25/08	SENT REMINDER OF 4/18/08	SENT E-MAILS IN APRIL, 2008	SENT LETTER OF 5/29/08	POTENTIAL CLIENT RECEIVED SURVEY	POTENTIAL CLIENT SENT BACK SURVEY
Susan Kupper - 41460			X		X	
Dawn R. Ballard - 41715	X	X	F		X	X
Steve - 41846			X	F		
Robert J. Warnock - 42014			X	F	X	
Sandra K. Amason - 42021			X	F		
Robert Schultz - 42054	X	Ret.	X		X	
Janey Reifsteck - 42156			X	F		
Quinton Santiago - 42196						
Frances Rowell - 42358			X		X	
Leon M. Leontaris - 42491			X		X	Res.
David L. Maples - 42532			X	F	X	Ret.
Sally A. Lambret - 42762			X	F	X	
Arthur F. Ellis - 42771	X	X	X	F	X	X
Karen A. Funk Sellars - 42887	X	Ret.	X		X	X
Mamon Trotter - 43075	X	X	X	F	X	X

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POTENTIAL CLIENT	SENT LETTER OF 3/25/08	SENT REMINDER OF 4/18/08	SENT E-MAILS IN APRIL, 2008	SENT LETTER OF 5/29/08	POTENTIAL CLIENT RECEIVED SURVEY	POTENTIAL CLIENT SENT BACK SURVEY
Shavonne McCulley - 43213	X Ret.		X		X	
Joyce Myers - 43321			X		X	
Evelyn D. Moreau - 43472	X	X Ret.	X F		X	
Beverly A. Timothy - 43480			X		X	
Kenneth McMillen - 43485			X		X	
Denny L. Hagar - 43487			X F	X Ret.		
Angela Allison - 43874			X		X	
David N. Singleton - 44052	X	X	X F		X	
Jamie Lopez - 44065			X		X	
Kathleen L. Eves - 44200			X		X	
Richard C. Councilman - 44316			X		X	
Ronald A. Smith - 45004			X		X	
Steve F. Caviness - 45423			X		X	
David M. Hedges - 45567			X		X	
Vickie Johnson - 45685			X		X	

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POTENTIAL CLIENT	SENT LETTER OF 3/25/08	SENT REMINDER OF 4/18/08	SENT E-MAILS IN APRIL, 2008	SENT LETTER OF 5/29/08	POTENTIAL CLIENT RECEIVED SURVEY	POTENTIAL CLIENT SENT BACK SURVEY
Tiffany Gordo - 45790	X				X	X
Henry T. Clarke - 45803			X		X	
Marissa Edwards - 45871	X	X	X		X	
Jennie Tarantino - 46188			X F	X	X	
Keith W. Signor - 46191			X		X	
David G. Michael - 46247			X		X	X
Maryela Navarro - 46382			X		X	
Verna L. Chisolm - 46385			X		X	
Taleah Cook - 46677	X	X	X		X	
Alexander Black - 46994			X		X	
Frieda Edwards - 47433	X Ret.		X F			
Tommi A. Blair - 47513			X		X	
Betty A. Boyer - 47520			X		X	
Iris G. Goldfaden - 47533	X				X	X
Phillip Goodfellow - 48038			X		X	

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POTENTIAL CLIENT	SENT LETTER OF 3/25/08	SENT REMINDER OF 4/18/08	SENT E-MAILS IN APRIL, 2008	SENT LETTER OF 5/29/08	POTENTIAL CLIENT RECEIVED SURVEY	POTENTIAL CLIENT SENT BACK SURVEY
Andre Lewis - 48111	X	X	X		X	

TOTAL **152** **17**

Potential Clients total 181

Ret. - Undeliverable/Returned

Res. - Responded/No Survey

F - E-mail Undeliverable

F:\G&b\246\37\survey\surveyreceipt.wpd

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EXHIBIT 13

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EXHIBIT 13

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OUR REF.: 246-37

SURVEY QUESTION	YES	NO	"I DON'T KNOW"	NO REPLY	TOTALS
1. Did you search through an internet search engine for "binder and binder", "binder & binder" or "binder" ?	17				17
2. Did you believe that you had clicked on a link, as a result of the search, which took you to Binder and Binder's website or a website associated with Binder and Binder?	16	1			17
3. At the time you filled out the online submission form, did you believe that you were submitting the form to Binder and Binder or someone associated with Binder and Binder?	15	2			17
4. Did you retain any advocate as a result of your internet search?	10	7			17
If YES, did you retain Disability Group, Inc.?	7	3		7	17
Did you believe you had retained Binder and Binder or someone associated with Binder and Binder?	11	1	1	4	17
5. Were you ever told by the advocate that the advocate you had retained was Binder and Binder or was somehow associated with Binder and Binder?	5	7	1	4	17

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